

THE HEALTH CARE IMPROVEMENT FOUNDATION

Building Partnerships For Better Health Care

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ABOUT HCIF

Mission: HCIF is an independent, nonprofit organization that drives high-value health care through stakeholder collaboration and targeted quality improvement initiatives.

Vision: A responsive, coordinated health care community that fulfills the needs of patients and consumers, and achieves better health.



LEADERSHIP

Founded in 1980 as 501(c)3 affiliate of the Delaware Valley Healthcare Council, HCIF is now an independent organization and engages all healthcare stakeholders.

Board of Directors includes 20 leaders from health systems, health plans, business, academia, public health, consumers, and practicing physicians.



STAFFING

10 professionals with backgrounds in quality improvement, clinical practice, hospital management, public health, performance measurement, and consulting.

<u>Toolbox</u> includes project management, group facilitation, strategy development, training and coaching, measurement and analytics, and program evaluation.



ORGANIZATIONAL PILLARS



Clinical Quality & Patient Safety

Fostering collaborations among health care providers to improve quality and safety.



Population & Community Health

Strengthening connections between health care and communities to promote health, well-being, and equity.



ROLE AS CONVENER

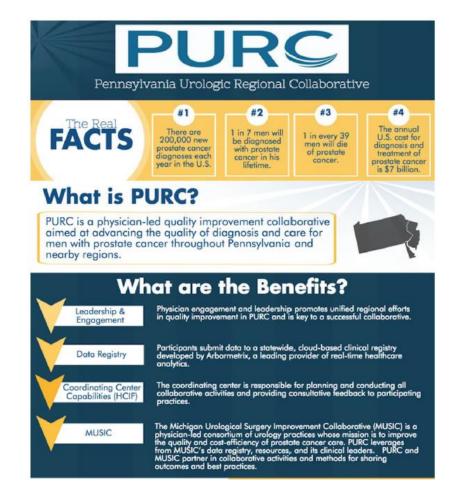
 HCIF is a neutral, expert resource trusted by hospitals, health plans and community organizations.

 HCIF has the necessary leadership stature to engage diverse stakeholders.

• Participants have described HCIF as skilled at building relationships, recognizing partner strengths, and leveraging the contributions of collaborative members.



ONGOING PROGRAMS: PURC



PURC | Pennsylvania Urology Regional Collaborative

- An initiative bringing 120
 practicing urologists together in a
 physician-led, data-sharing quality
 improvement collaborative.
- Aimed at advancing the quality of diagnosis and care for men with prostate cancer.



ONGOING PROGRAMS: HEALTH LITERACY



Health literacy is the ability to find, understand, and use the information needed to make good health decisions.

WHY HEALTH LITERACY MATTERS

Health literacy is a stronger predictor of health status than age, income, education level, or racial/ethnic group.

Low health literacy is associated with poorer disease-related selfmanagement and worse health outcomes. It's **also connected to** longer hospital stays, more hospitalizations, and higher healthcare costs.

An initiative developing regional and statewide collaborative health literacy activities.

 Aimed at enhancing the healthcare professionals' capacity to address health literacy needs and empowering patients to communicate with their healthcare providers.

WHAT THE COALITION DOES



UNITE healthcare professionals, patients, and community groups in strong partnerships.

NETWORKING & SHARING OF BEST PRACTICES



EMPOWER patients to get the information they want and need from their healthcare team.

COMMUNITY ENGAGEMENT & EDUCATION



IMPACT healthcare professional and system capacity to meet health literacy needs.

TRAINING & TECHNICAL ASSISTANCE



HCIF'S ROLE IN POSSE

- Coordinate POSSE portions of PANC meetings.
- Recruit non-PANC hospitals for participation.
- **Develop** educational opportunities and provide resources for participating teams.
- Convene the program's Steering Committee.
- **Lead** the patient-centered domain, including creation of the Patient and Family Advisory Council.